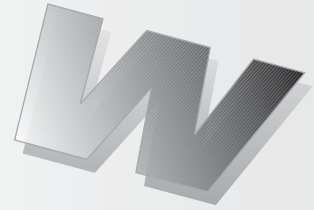# QUALITY

ROADSTER
WARRANTY
Bulletin

▶ *NOTE: Repair only if described symptoms exist or are noticed.*

Campaign no.: 2013–0005

July 3, 2013   Subject: **Possible Front Shocks Dampening Issues**   No.   **2013-5**

YEAR	MODEL	MODEL NUMBER	SERIAL NUMBER
2013	Spyder ST - All models	All	See list
	Spyder RS - Base model only (not RS-S)		

PROBLEM

Some vehicles may have been produced with shock absorbers without enough dampening. Affected vehicle may experience symptoms such as:

– More prominent need to correct steering trajectory.
– More significant front end dive while braking.
– More noticeable curb-steer on one side compared to the other.

SOLUTION

Replace both front shocks if problem is encountered.

Please note that for vehicles that are also affected by the warranty campaign bulletin 2013-1, *FRONT SUSPENSION LOWER ARM - BALL JOINT REPLACEMENT* and showing more prominent need to correct the trajectory, always start by performing the ball joint replacement warranty campaign to avoid needless shock absorber replacements.

REQUIRED PARTS

Order parts through the regular channel.

DESCRIPTION	PART NUMBER	QTY
Shock	706 001 105	2

PROCEDURE

Front Shock Replacement

Refer to appropriate *SHOP MANUAL* and replace both front shocks.

WARRANTY

Involved Vehicles Claiming

Submit a campaign claim using the following information.

For claiming procedure, refer to the *DEALER/DISTRIBUTOR WARRANTY GUIDE*.

Campaign Number	2013-0005
Claim Type	Campaign Claim
Action	Repair
Flat Rate Time	0.8 hour
Expiry date	2015-12-31

PLEASE NOTE that this campaign will be applicable only up to 3 000 km (1,865 mi) after the original campaign release.

Click in the *REPAIR BOX* while completing your claim on BOSSWeb.

mbg2012-010-004_ben

Parts Return

Dealers and distributors are required to return removed parts to support their claims.

Shipping Addresses

USA DEALERS	BRP c/o Warranty Department 7575 Bombardier Court Wausau, WI 54401
CANADIAN DEALERS	BRP Warranty Parts Inspection Center 565 de la Montagne Valcourt, QC, J0E 2L0
OTHERS COUNTRIES	Contact your local distributor or BRP Regional Office.

Warranty Shipping Address Decals

Warranty shipping address decals can be ordered if needed.

COUNTRY	PART NUMBER
U.S.A.	490 901 601
Canada	484 500 001

SERIAL NUMBERS LISTING OF 2013 INVOLVED VEHICLES

Model: A1DA
000003

Model: A1DB
From 000016 to 000017
From 000240 to 000241
000296
From 000381 to 000384
000416
000418
000420
From 000620 to 000623

Model: A1DC
000018
From 000022 to 000026
From 000036 to 000042
From 000057 to 000066
From 000072 to 000086
From 000104 to 000115
From 000150 to 000161
From 000206 to 000220
From 000245 to 000262
From 000314 to 000325
From 000344 to 000353
From 000401 to 000405
From 000434 to 000441
From 000455 to 000462
From 000480 to 000482
From 000489 to 000492
From 000507 to 000514
From 000537 to 000546
From 000564 to 000568
From 000596 to 000600
From 000626 to 000631

Model: A1DD
000244
000295
000417
000421

Model: A1DF
From 000143 to 000145
From 000183 to 000186
000242
From 000333 to 000336
000386
000569

Model: A1DG
From 000095 to 000098
From 000116 to 000123
From 000187 to 000193
From 000231 to 000239

Model: A1DG (cont'd)
From 000284 to 000294
From 000326 to 000330
From 000374 to 000380
From 000396 to 000400
From 000442 to 000446
From 000464 to 000468
From 000483 to 000484
From 000493 to 000494
From 000516 to 000522
From 000547 to 000551
From 000570 to 000574
000592
From 000601 to 000604

Model: A1DH
000103
From 000148 to 000149
From 000194 to 000195
000243
From 000331 to 000332
000385

Model: A2DB
From 000027 to 000028
000405
From 000531 to 000532
000876
From 000900 to 000901
000940

Model: A2DC
000020
From 000024 to 000025
From 000039 to 000050
From 000085 to 000100
From 000242 to 000247
From 000304 to 000313
From 000377 to 000384
From 000494 to 000506
From 000597 to 000611
From 000682 to 000690
From 000797 to 000804
From 000902 to 000909
From 000941 to 000945
From 001009 to 001013
From 001023 to 001024
From 001039 to 001044
From 001055 to 001062
From 001084 to 001093
From 001149 to 001160
From 001255 to 001272
From 001374 to 001382
From 001409 to 001419

Model: A2DE
From 000051 to 000053
From 000101 to 000103
From 000320 to 000321
From 000391 to 000392
000512
From 000760 to 000763
From 001095 to 001096
From 001161 to 001162

Model: A2DF
From 000104 to 000105
From 000224 to 000230
From 000314 to 000317
From 000414 to 000419
From 000513 to 000517
From 000629 to 000633
From 000715 to 000719
From 000848 to 000852
From 000920 to 000924
From 000946 to 000947
From 001015 to 001016
001045
From 001063 to 001064
001097
From 001163 to 001166
From 001273 to 001282
From 001383 to 001387
From 001421 to 001424

Model: A2DG
000106
From 000250 to 000252
From 000420 to 000421
000518
000768
000770

Model: B7DB
From 000020 to 000022
From 000119 to 000120
From 000184 to 000191
From 000262 to 000267
From 000301 to 000305
From 000370 to 000377
From 000396 to 000399
000410
From 000416 to 000420
From 000458 to 000462
From 000475 to 000476

Model: B7DC
From 000016 to 000017
From 000057 to 000064
From 000093 to 000105

Model: B7DC (cont'd)
From 000132 to 000149
From 000204 to 000222
From 000274 to 000285
From 000355 to 000363
From 000405 to 000409
From 000411 to 000415
From 000453 to 000457
From 000463 to 000464
From 000477 to 000480
From 000484 to 000487
From 000497 to 000500
From 000513 to 000517
From 000534 to 000542
From 000588 to 000592
From 000615 to 000621

Model: B7DD
000121
From 000126 to 000131
From 000268 to 000273
From 000286 to 000290
From 000364 to 000368
From 000518 to 000520
000623

Model: B7DE
000083
000122
000192
From 000329 to 000332
000369
From 000521 to 000522
000543

Model: B7DF
000082
From 000123 to 000124
From 000193 to 000203
From 000223 to 000230
From 000324 to 000328
From 000378 to 000382
From 000391 to 000395
From 000465 to 000470
From 000488 to 000490
From 000501 to 000507
From 000523 to 000524
From 000544 to 000549
From 000593 to 000597
From 000624 to 000625

Model: B7DG
From 000076 to 000077
000125

Model: B8DB
From 001394 to 001396
From 001581 to 001585
001852

Model: B8DB (cont'd)
From 002362 to 002365
From 002489 to 002491
003094
From 003188 to 003190
From 003396 to 003397
003609

Model: B8DC
000032
From 001377 to 001385
From 001485 to 001499
From 001699 to 001715
From 001915 to 001948
From 002256 to 002274
From 002320 to 002321
From 002443 to 002461
From 002610 to 002619
From 002758 to 002771
From 002926 to 002939
From 003063 to 003065
From 003095 to 003102
From 003191 to 003201
From 003398 to 003408
From 003610 to 003633
From 003823 to 003826
From 003902 to 003906

Model: B8DD
From 001397 to 001399
From 001591 to 001596
From 001812 to 001819
From 002075 to 002081
From 002314 to 002318
From 002545 to 002550
From 002723 to 002727
From 002857 to 002862
From 002949 to 002954
From 003032 to 003035
From 003103 to 003106
From 003202 to 003211
From 003409 to 003419
From 003634 to 003647
From 003827 to 003830
From 003907 to 003910

Model: B8DE
From 001411 to 001412
From 001603 to 001605
001853
From 003213 to 003216
From 003420 to 003421
From 003648 to 003652
003831

Model: C1DB
From 000011 to 000012
From 000018 to 000019
From 000026 to 000032

Model: C1DB (cont'd)
From 000041 to 000044
From 000052 to 000055
From 000070 to 000075
From 000106 to 000115
From 000150 to 000170
From 000231 to 000248
From 000306 to 000323
From 000340 to 000354
From 000383 to 000390
From 000421 to 000430
From 000437 to 000446
From 000481 to 000483
From 000491 to 000492
From 000508 to 000509
From 000525 to 000528
From 000550 to 000563
From 000598 to 000606
From 000626 to 000635

Model: C1DC
From 000078 to 000079
From 000116 to 000117
000529

Model: C1DD
From 000013 to 000015
From 000023 to 000025
From 000033 to 000040
From 000046 to 000051
From 000065 to 000069
From 000084 to 000092
From 000171 to 000183
From 000249 to 000261
From 000291 to 000300
From 000333 to 000339
From 000400 to 000404
From 000431 to 000436
From 000447 to 000452
From 000471 to 000474
From 000493 to 000495
From 000510 to 000511
From 000530 to 000533
From 000578 to 000587
From 000607 to 000614
From 000638 to 000646

Model: C1DF
000014

Model: C1DG
000045
000056
From 000080 to 000081
000118
000512

Model: C2DB
From 000345 to 000349
From 000712 to 000714
From 000732 to 000753
From 000930 to 000931
From 001086 to 001087
From 001185 to 001186
From 001403 to 001405
From 001586 to 001590
001830
From 002358 to 002361
From 002556 to 002560
From 002707 to 002710
003013
From 003107 to 003109
003217
From 003422 to 003423
From 003653 to 003657
003822
003832

Model: C2DC
000018
From 000026 to 000028
From 000091 to 000128
000173
From 000175 to 000190
From 000206 to 000219
From 000286 to 000340
From 000438 to 000491
From 000525 to 000608
From 000761 to 000762
From 000765 to 000794
From 000900 to 000929
From 000932 to 000951
From 001092 to 001094
From 001127 to 001128
From 001364 to 001376
From 001547 to 001567
From 001780 to 001801
From 002040 to 002063
From 002287 to 002313
From 002462 to 002488
From 002665 to 002680
From 002740 to 002757
From 002980 to 002997
From 003066 to 003075
From 003110 to 003124
From 003218 to 003253
From 003424 to 003452
From 003658 to 003692
From 003833 to 003845
From 003911 to 003920
From 004104 to 004108
004110
From 006321 to 006328

Model: C2DD
000021
000025
From 000149 to 000156
From 000158 to 000160
From 000191 to 000195
From 000224 to 000226
000233
From 000248 to 000257
From 000354 to 000384
000411
From 000686 to 000700
From 000795 to 000797
From 000799 to 000809
From 000952 to 000964
From 001088 to 001091
From 001205 to 001208
From 001406 to 001410
From 001618 to 001620
From 001762 to 001773
From 001902 to 001914
From 002222 to 002230
From 002571 to 002588
From 002729 to 002734
From 002863 to 002871
From 002940 to 002948
From 003076 to 003077
003255
From 003453 to 003462
From 003693 to 003694
From 003941 to 003945
003947

Model: C2DE
000353
From 000504 to 000505
000524
From 000810 to 000811
From 000965 to 000966
From 001400 to 001402
From 001606 to 001611
From 001831 to 001835
From 002082 to 002085
From 002355 to 002357
From 002589 to 002592
002701
From 003256 to 003259
From 003463 to 003465
From 003695 to 003698
003820
003846

Model: C2DF
From 000035 to 000038
From 000080 to 000084
From 000139 to 000141
From 000318 to 000319
From 000403 to 000404

Model: C2DF (cont'd)
From 000472 to 000480
From 000612 to 000618
From 000671 to 000676
From 000805 to 000815

Model: C2DG
From 000019 to 000020
000031
From 000812 to 000830
From 000967 to 000994
From 001048 to 001051
From 001197 to 001204
From 001309 to 001328
From 001459 to 001484
From 001673 to 001698
From 001993 to 001997
001999
From 002001 to 002032
From 002109 to 002143
From 002348 to 002354
From 002366 to 002401
From 002620 to 002639
From 002772 to 002791
From 002872 to 002891
From 003036 to 003046
003078
From 003125 to 003140
From 003260 to 003288
From 003466 to 003488
From 003699 to 003721
From 003847 to 003858
From 003950 to 003971

Model: C2DH
003290
From 003489 to 003501
From 003722 to 003723
From 003975 to 003981
003983
003985

Model: C2DJ
From 002711 to 002715
From 002818 to 002822
From 002998 to 003002
From 003079 to 003081
003291
From 003502 to 003506
From 003724 to 003726
From 003988 to 003992

Model: D4DA
From 000012 to 000013
From 000022 to 000023
000030
From 000033 to 000048
From 000053 to 000067

Model: D4DA (cont'd)
From 000072 to 000077
From 000082 to 000090
000174
000232
000285
From 000412 to 000437
From 000647 to 000685
000764
From 000831 to 000852
From 000995 to 000998
From 001067 to 001081
From 001137 to 001171
From 001252 to 001297
From 001413 to 001458
From 001569 to 001574
From 001716 to 001761
From 001949 to 001992
From 002144 to 002180
From 002322 to 002329
From 002508 to 002544
From 002681 to 002700
From 002823 to 002847
From 002955 to 002979
From 003047 to 003062
From 003141 to 003160
From 003292 to 003338
From 003507 to 003540
From 003727 to 003763
From 003882 to 003901
From 003993 to 004025

Model: D4DB
000011
From 000049 to 000052
From 000068 to 000071
From 000078 to 000081
From 000200 to 000201
From 000234 to 000247
From 000350 to 000352
From 000515 to 000523
From 000730 to 000731
From 000853 to 000857
From 000999 to 001000
From 001041 to 001046
From 001129 to 001132
From 001134 to 001136
From 001345 to 001363
From 001621 to 001624
From 001836 to 001851
From 002086 to 002099
From 002240 to 002252
From 002492 to 002507
From 002716 to 002722
From 002848 to 002855
From 002892 to 002899
From 003082 to 003084

Model: D4DB (cont'd)
003341
From 003541 to 003553
From 003764 to 003765
From 004032 to 004038

Model: D4DC
From 000014 to 000017
000024
From 000129 to 000148
From 000202 to 000205
From 000227 to 000231
From 000258 to 000271
From 000385 to 000410
From 000609 to 000646
000763
From 000858 to 000880
From 001001 to 001008
From 001026 to 001040
From 001095 to 001126
From 001209 to 001251
From 001502 to 001545
From 001628 to 001672
From 001854 to 001901
From 002181 to 002221
From 002330 to 002337
From 002402 to 002442
From 002640 to 002664
From 002792 to 002817
From 002900 to 002925
From 003014 to 003031
From 003161 to 003183
From 003342 to 003391
From 003554 to 003590
From 003766 to 003809
From 003859 to 003877
From 004039 to 004061
From 004063 to 004067

Model: D4DD
From 000161 to 000172
From 000196 to 000199
From 000220 to 000223
From 000272 to 000284
From 000341 to 000344
From 000506 to 000511
From 000513 to 000514
From 000727 to 000729
From 000881 to 000885
From 001009 to 001010
From 001052 to 001056
From 001180 to 001184
From 001298 to 001308
From 001625 to 001626
From 001802 to 001811
From 002100 to 002108
From 002275 to 002283
From 002593 to 002609

Model: D4DD (cont'd)
From 002735 to 002739
From 003003 to 003007
From 003085 to 003088
003394
From 003591 to 003601
From 003810 to 003811
From 004076 to 004081

Model: D4DE
000015

Model: D4DF
000029
From 000500 to 000503
From 000701 to 000711
From 000886 to 000893
From 001011 to 001021
From 001190 to 001196
From 001329 to 001344
001627
From 001820 to 001824
From 002070 to 002074
From 002561 to 002565
002728
From 003602 to 003604
From 004083 to 004084

Model: D4DG
From 000496 to 000499
From 000716 to 000726
From 000759 to 000760
From 000894 to 000897
From 001022 to 001025
From 001187 to 001189
From 001386 to 001390
From 001597 to 001602
From 001774 to 001779
From 002033 to 002039
From 002338 to 002342
From 002551 to 002555
From 002702 to 002706
002856
003008
003010
From 003089 to 003090
003395
From 003605 to 003606
From 003813 to 003816
003821
From 003878 to 003881

Model: D4DH
From 000492 to 000495
From 000754 to 000758
From 000898 to 000899
From 001082 to 001085
From 001172 to 001179

Model: D4DH (cont'd)
From 001391 to 001393
From 001575 to 001580
From 001825 to 001829
From 002064 to 002069
From 002343 to 002347
From 002566 to 002570
003009
From 003011 to 003012
From 003091 to 003093
From 003184 to 003187
From 003607 to 003608
From 003817 to 003819