

**July 18, 2011**

Subject: **Importance of the Predelivery Check List**

No. **2012-3**

YEAR	MODEL NAME	MODEL NUMBER	SERIAL NUMBER
2012	All	All	All

**This bulletin is a reminder**

The Predelivery Check List (PDI Check List) must be used in conjunction with the Predelivery Bulletin applicable to the vehicle.

It is mandatory for the dealer to complete the PDI Check List.

The customer must fill and sign the PDI Check List.

**Legal Protection**

Documented proof that the operation and maintenance procedures for the vehicle have been reviewed with the customer.

**Sales: better value for the money**

Gives the customer assurance that a proper Predelivery inspection has been performed on the vehicle. As well as the ability to show all the steps required to justify the expense of "set-up charges".

**Professionalism**

In today's market place, customers have come to expect nothing but the best from a well trained service department. With the PDI Check List completed and signatures from each person involved, it shows dealer's commitment to excellence. When a customer leaves the dealership he should be aware of and have both operator's and safety guides, as well as his sales information, PDI Check List and proof of registration.

**Where can this document be found?**

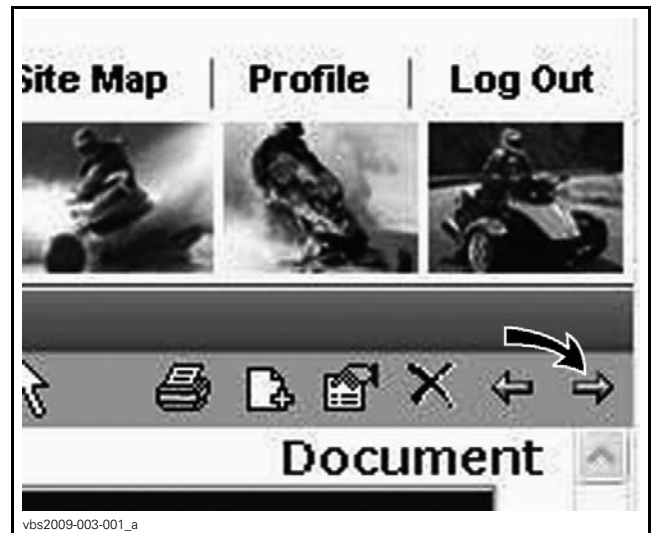
- It is included with all BRP recreational vehicles.
- It could also be printed from BRP dealer's Web site, should need be.

[WWW.BOSSWEB.BRP.COM](http://WWW.BOSSWEB.BRP.COM)

Proceed as follows:

- Select ComCenter and then Document

- Choose Technical Publications in "Document Type" box
- Choose Check List in "Category" box
- Select proper product in "Product Line" box
- Select proper year in "Year" box
- Click on small blue arrow (shown in following photo) to initiate search



- Scroll down and click on desired selection to access download window
- Click on OPEN to access document directly or SAVE to keep a copy of the document on your computer.

**Learn more about PDI**

An easy way to learn more about the delivery process is to view "INTRODUCTION TO DEALER DEVELOPMENT" TRAINING DVD, VOLUME 1, (P/N 219 700 256) from the B.R.P.T.I. (Bombardier Recreational Products Training Institute) DVD series.